

**Why purchase a remanufactured engine?**

You are purchasing a reliable premium engine at an affordable price.

**Do you replace components when you assemble nFLOW engines?**

All nFLOW engines contain premium, quality products such as new pistons, rings, rods, bearings, oil pump, cam chains, oil pump chain, valve train, gaskets and oil seals.

**What is a core?**

The core is your old engine.

**What type of payment does nFLOW accept?**

All major credit and/or debit cards are accepted. We will also accept a cashier's check.

**Can I upgrade to a larger engine?**

No.

**How do I know if my core is good?**

A core is good if it does not have any broken aluminum. Please inspect your crankcases thoroughly to determine if you have a good core. The condition of the sleeves, pistons, rings, rods, bearings and oil seals is not important.

**Do you charge when there is damage to a core?**

Yes, there will be an additional cost for broken or abused cores.

**What do you charge for missing parts on the core?**

To be eligible for our exchange program, the engine we receive from you must be inclusive of all components. If the engine is already disassembled please make sure you include all engine components to avoid additional charge.

**Do you sell internationally?**

Yes, please email our sales team!

**Is there a warranty for nFLOW remanufactured engines and transmissions?**

Yes, nFLOW remanufactured engines and transmissions, components and service work / engine machining are backed with a limited warranty. Please refer to the "limited warranty" sections in the Standard Terms and Conditions page on our website for the product or service you are requiring.

**What do I do if there is a warranty issue?**

Do not disassemble the engine. Please contact us and we will assist you.

**Do you sell to dealers/shops?**

Yes, please fill out our dealer application and join our professional dealer network program!

**What is the best engine oil to run?**

The manufacturer's recommended oil is the best. Consult your unit's user manual.

**Where do I get a shipping skid/pallet?**

You can purchase a shipping skid at your local shipping or hardware store. nFLOW can supply a shipping skid if needed for an additional cost.

**Who arranges shipping?**

nFLOW arranges all shipping logistics. All you have to do is strap your engine to a shipping skid/pallet. nFLOW will send over shipping papers via email or fax. The core will be picked up at your doorstep and our complete remanufactured crate engine will be delivered to your doorstep.

**Shipping cost?**

Your shipping cost varies by different products or services you are requesting and the location you want your products shipped. We ship our remanufactured engines with free shipping inside the 48 contiguous USA states. For all other products and services, including international shipping, please contact nFLOW for a quote.